

IMPORTANT NOTICE

Measures to reduce Coronavirus (COVID-19) transmission at the **Extraordinary General Meeting t**o be held at 11:00 a.m. on Friday 12 February 2021

Permanent TSB Group Holdings plc (the "Company") considers the well-being of shareholders, employees, customers and service providers as a top priority.

Due to the ongoing restrictions on large indoor gatherings, under current regulations and guidance issued by the Government of Ireland and the Department of Health relating to the Coronavirus (COVID-19), the Extraordinary General Meeting ("EGM") will proceed under very constrained circumstances.

Shareholders are requested not to attend the EGM in person and instead to submit a proxy form to ensure they can vote and be represented at the EGM without attending in person.

Listening to the EGM

Details of how to listen live to the EGM are available on the Company's website. **www.permanenttsbgroup.ie**. To listen to the EGM live you will be prompted to enter your unique 'Login Code' and 'PIN'. Your Login Code is your 11 digit Investor Code (IVC), including any leading zeros. Your PIN is the last 4 digits of your IVC. This will authenticate you as a shareholder and will also facilitate the submission of questions relevant to the business of the meeting. Your IVC can be found on the proxy voting form that was issued to you by post, your share certificate, or Signal Shares users (www. signalshares.com) will find this under 'Manage your account' when logged in to the Signal Shares portal.

Voting

Proxy voting can be done in advance of the EGM through postal voting (please see enclosed proxy form for details) or online via the Company's website. Proxies must be received by no later than 11.00am on 10 February 2021. It will not be possible to vote using the telephone facility.

Asking questions

Shareholders with questions can submit those questions in writing in advance of the EGM, either by post using the enclosed reply paid envelope or by email to group.secretariat@permanenttsb.ie. Shareholders who listen online to the EGM can also submit questions live during the meeting (see 'listening to the EGM' for accessing this service).

The Company will continue to monitor the impact of the Coronavirus (COVID-19) and any relevant updates regarding the EGM will be available on www.permanenttsbgroup.ie. Shareholders are encouraged to keep up-to-date with, and follow the Government's regulations and HSE/WHO guidance as circumstances may change at short notice.

If you have any queries, please contact our Registrar, Link Registrars Limited on 01-5530050 or by emailing **enquiries@linkgroup.ie.**

Conor Ryan

Group Company Secretary 11 January 2021